

IN THE MATTER OF

CRYSTALLIN GOODACRE, P.D.

LICENSE NO. 12864

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BEFORE THE MARYLAND

STATE BOARD OF

PHARMACY

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CONSENT ORDER

HISTORY

On May 20, 2009, the Maryland State Board of Pharmacy (the "Board") and Crystallin Goodacre, P.D. entered into a Consent Order for the purpose of disciplining Ms. Goodacre pursuant to Md. Code Ann., Health Occ. § 12-313(b)(25). Specifically, the Consent Order addressed the Board's findings that Ms. Goodacre had committed a medication error in dispensing a prescription medication for a pediatric patient on September 14, 2008. This was Ms. Goodacre's fifth substantiated complaint for a medication error.

In accordance with the May 20, 2009 Consent Order, the Board began receiving monthly quality assurance reports from Ms. Goodacre's employer detailing Ms. Goodacre's overall performance, any medication errors she made, a root cause analysis of the error(s) and any remedial action taken in response. As of June 1, 2010, these reports indicated low overall performance and revealed Ms. Goodacre had committed additional medication errors on June 25, 2009, November 25, 2009, and January 26, 2010.

In lieu of instituting formal proceedings against Ms. Goodacre's license in accordance with the Maryland Pharmacy Act, Health Occ., § 12-313, the Board held a Pre-charge Case Resolution Conference ("CRC") with Ms. Goodacre on July 28, 2010. Thereafter, the Board and Ms. Goodacre have agreed to resolve this matter as set forth in this Consent Order.

### FINDINGS OF FACT

1. In accordance with a May 20, 2009 Consent Order between the Board and Ms. Goodacre, the Board received monthly quality assurance reports from Ms. Goodacre's employer indicating low overall performance (2/5) and three medication errors made between June 25, 2009 and January 26, 2010.
2. On June 25, 2009 Ms. Goodacre was presented with a prescription for Terazosin 2 mg but instead dispensed Lorazepam 2mg. Ms. Goodacre indicated on the Board's Error Data Collection Form ("EDCF") that the wrong drug was entered during data entry and that she failed to correct the mistake at the final verification stage. The patient did not ingest the medication.
3. On November 25, 2009, according to her employer's records, Ms. Goodacre was presented with a prescription for Ascomp with codeine but dispensed acetaminophen with codeine #3 instead. Even after the incident Ms. Goodacre seemed confused about the error, as evidenced by her response on the Board's EDCF that the prescription was for Fiorinal #3, not Ascomp. The patient did not use the medication.
4. On January 26, 2010 Ms. Goodacre prepared a prescription of Bystolic 10 mg instead of Bystolic 5 mg. Ms. Goodacre indicated on the EDCF for this error that the wrong drug was entered into the system and the wrong stock bottle was pulled. The patient did not ingest the medication.
5. Ms. Goodacre has been involved in five (5) other substantiated medication errors.

**CONCLUSIONS OF LAW**

Based on the foregoing Findings of Fact, the Board concludes that Ms. Goodacre is subject to discipline pursuant to Md. Code Ann., Health Occ., § 12-313(b)(25) and COMAR 10.34.10.01.B.(1).

**ORDER**

Based on an affirmative vote of the Board, it is this 12<sup>th</sup> day of October, 2010, hereby:

**ORDERED** that Ms. Goodacre's license shall be placed on SUSPENSION for FOURTEEN (14) DAYS, with such suspension to begin 30 days after the execution of this Consent Order; and be it further,

**ORDERED** that Ms. Goodacre shall submit her license and wallet license to the Board upon the commencement of her suspension; and be it further,

**ORDERED** that upon completion of the suspension Ms. Goodacre's license shall be placed on PROBATION for at least EIGHTEEN (18) MONTHS, during which time Ms. Goodacre shall:

1. Refrain from working more than one 10-hour shift per day;
2. Refrain from working 10-hour shifts on consecutive days;
3. Attend a Board-approved time management college course or live seminar and provide successful completion of the same to the Board;
4. Ensure the Board receives quality assurance reports from her employer, as described in COMAR 10.34.26.04, detailing any medication errors Ms. Goodacre may make, along with a root cause analysis of the error(s) and any remedial action taken in response. Patient names may be redacted; and be it further,

**ORDERED** that should the quality assurance reports indicate that Ms. Goodacre continues to commit medication errors as a result of deviation from the standard of care, the Board may impose further disciplinary action, including suspension, revocation and/or a monetary penalty authorized under the Maryland Pharmacy Act after providing Ms. Goodacre with an opportunity for a show cause hearing; and be it further,

**ORDERED** that Ms. Goodacre shall at all times cooperate with the Board in its monitoring of her compliance with the terms and conditions of this Consent Order; and be it further,

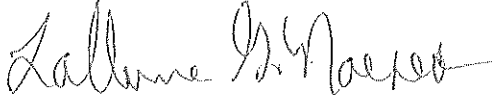
**ORDERED** that Ms. Goodacre's failure to fully cooperate with the Board shall be deemed a violation of the probationary terms and a violation of this Consent Order; and be it further,

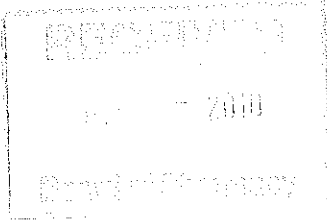
**ORDERED** that should Ms. Goodacre violate any of the terms and/or conditions of this Order, the Board, in its discretion, after notice and an opportunity for a hearing, may impose any additional sanctions, including suspension, revocation and/or a monetary penalty authorized under the Maryland Pharmacy Act; and be it further,

**ORDERED** that Ms. Goodacre may petition the Board for release from probation no earlier than eighteen (18) months after the effective date of this Order provided that she has been fully compliant with all of the terms of probation and there are no pending complaints against her; and be it further,

**ORDERED** that this is a formal order of the Maryland Board of Pharmacy and as such is a public document pursuant to the Md. Code Ann., State Gov't, § 10-617(h).

10/12/2010  
Date

  
LaVerne G. Naesea, Executive Director for  
Michael Souranis, P.D.  
President of the Board of Pharmacy



**CONSENT**

1. By signing this Consent, I hereby affirm the findings of fact contained herein and agree to be bound by the foregoing Consent Order and its conditions.
2. By this Consent, I submit to the foregoing Consent Order as a resolution of this matter. By signing this Consent, I waive any rights I may have had to contest the findings and determinations contained in this Consent Order.
3. I acknowledge the legal authority and the jurisdiction of the Board to enter and enforce this Consent Order.
4. I sign this Consent Order freely and voluntarily, after having had the opportunity to consult with counsel. I fully understand the language, meaning, and effect of this Consent Order.

10-6-10  
Date

Crystallin Goodacre  
Crystallin Goodacre

STATE OF MARYLAND  
COUNTY/CITY OF Edgewater :

I hereby certify that on this 6th day of October, 2010, before me, a Notary Public of the State of Maryland and County/City aforesaid, personally appeared CRYSTALLIN GOODACRE, and made an oath in due form that the foregoing Consent was her voluntary act and deed.

[Signature]  
Notary Public  
My commission expires: 12/24/11