



# Maryland Managed Care Quality Update

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Maryland Medicaid Advisory Committee  
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# Presentation Summary

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- MY 2022 Quality Results
  - Early and Periodic Screening, Diagnosis, and Treatment (EPSDT)/Healthy Kids Medical Record Review
- Performance Monitoring Policy Results for EPSDT/Healthy Kids Medical Record Review
- Population Health Incentive Program (PHIP) Results for MY 2022
- Questions & Wrap-Up

*MY 2022 HealthChoice  
Quality Assurance Results*

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# EPSDT/Healthy Kids Medical Record Review

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- The EPSDT/Healthy Kids Medical Record Review is conducted to improve accessibility and to ensure the availability of quality health care for children and adolescents through 20 years of age.
- The annual assessment is performed by MDH's external quality review organization, Qlarant Quality Solutions.
- EPSDT elements within a component are weighted equally, scored, and added together to derive the final component score. MDH has established 80% as the minimum compliance score for each component.

# EPSDT/Healthy Kids Medical Record Review

Components	HC MY 2020	HC MY 2021	HC MY 2022
Health & Development History	94%	95%	96%
Comprehensive Physical Exam	96%	96%	98%
Laboratory Tests/At-Risk Screenings	<u>77%</u>	83%	85%
Immunizations	86%	91%	95%
Health Education/Anticipatory Guidance	94%	94%	97%
<b>Total Composite Score</b>	91%	93%	95%

Underlined element scores denote scores below the 80% minimum compliance requirement.

# EPSDT/Healthy Kids Medical Record Review

MY 2022 MCO Results									
Components	ABH	CFCHP	JMS	KPMAS	MPC	MSFC	PPMCO	UHC	WPM
Health & Development History	94%	94%	99%	100%	94%	95%	94%	95%	94%
Comprehensive Physical Exam	98%	98%	99%	98%	97%	97%	97%	97%	98%
Laboratory Tests/At-Risk Screenings	80%	80%	99%	98%	80%	81%	<u>76%</u>	83%	84%
Immunizations	94%	95%	97%	98%	94%	94%	94%	93%	95%
Health Education/Anticipatory Guidance	96%	95%	100%	100%	96%	97%	97%	95%	94%
<b>Total</b>	<b>94%</b>	<b>94%</b>	<b>99%</b>	<b>99%</b>	<b>94%</b>	<b>94%</b>	<b>93%</b>	<b>94%</b>	<b>94%</b>

Underlined element scores denote scores below the 80% minimum compliance requirement.

*Updated Performance Monitoring  
Results*

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## EPSDT/Healthy Kids Review - Performance Monitoring Guidelines

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### Minor Problem

- Receives less than 80% in one or more components for a review year.

### Moderate Problem

- Receives less than 80% in one or more components for two review years -- this score could be for the same component or different components

### Major Problem

- Receives less than 80% in one or more components for three consecutive years, or for three years within a five-year period – this score could be for the same component or different components



# Performance Monitoring Results

EPSDT COMPONENT	PPMCO
Laboratory Tests/At-Risk Screenings	76%
Sanction	Minor: CAP to EQRO

*HealthChoice Population Health  
Incentive Program*

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## Population Health Incentive Program (PHIP)

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The HealthChoice Population Health Incentive Program (PHIP) is an incentive program designed to improve quality by awarding financial incentives to MCOs for meeting or exceeding defined benchmarks or demonstrating significant improvement in a subset of HEDIS measures and state-developed encounter data measures.

## PHIP Incentive Rounds

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There are two rounds of incentives available in PHIP:

### Round 1 (Two Tiers)

- *Tier 1:* Comparison of HEDIS *performance* measures to national benchmarks and non-HEDIS measures to HealthChoice benchmarks
- *Tier 2:* Determining meaningful measure *improvement* compared to prior year performance

### Round 2

- Rewards plans who earned more than 80% of Round 1 incentives *and* performed well on the HEDIS Performance Monitoring Policy requirements for the measurement year with a bonus payment

# PHIP Round 1, Tier 1 - Performance

**Tier 1:** Performance incentives are intended to reward strong performance in the measurement year.

Level of Performance	Benchmark	Incentive Awarded
<b>Superlative</b>	At or above the 90 <sup>th</sup> percentile of Medicaid HMOs nationwide (HEDIS) or among Maryland MCOs (non-HEDIS)	100% of Incentive
<b>Very Strong</b>	Between the 75th to 89th percentiles (inclusive) of Medicaid HMOs nationwide (HEDIS) or among Maryland MCOs (non-HEDIS)	67% of Incentive
<b>Strong</b>	Between the 50th to 74th percentiles (inclusive) of Medicaid HMOs nationwide (HEDIS) or among Maryland MCOs (non-HEDIS)	33% of Incentive
<b>No Incentive</b>	Below the 50th percentile of all Medicaid HMOs nationwide (HEDIS) or among Maryland MCOs (non-HEDIS)	No Incentive

## PHIP Round 1, Tier 2 - Improvement

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**Tier 2:** Improvement incentives are intended to reward year-over-year improvement.

Up to one-third (1/3) of the Round 1 incentives can be earned through improvement for MCOs that do not earn full performance incentives.

## PHIP Round 2

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In **Round 2**, unallocated program-wide funds from Round 1 are given to MCOs that meet the following qualifying criteria:

- The MCO earned above 80% of possible Round 1 incentives, **AND**
- The MCO did not receive HEDIS Performance Monitoring Policy findings for the measurement year.

Incentive payments from Round 2 may not exceed 1% of capitation in total across both rounds of incentives for any individual MCO.

## PHIP Measures for MY 2022

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### HEDIS Measures

- Asthma Medication Ratio
- Continued Opioid Use (COU):  $\geq 31$  Days Covered
- Hemoglobin A1c Control for Patients with Diabetes: Poor HbA1c Control ( $>9\%$ )
- Lead Screening in Children\*
- Prenatal and Postpartum Care: Postpartum Care
- Prenatal and Postpartum Care: Timeliness of Prenatal Care

### MDH-Developed Measures (Homegrown)

- Ambulatory Care Visits for SSI Adults
- Ambulatory Care Visits for SSI Children
- Lead Screenings for Children – Ages 12 to 23 Months\*

*\* Each lead measure is valued at  $\frac{1}{2}$  of an incentive.*



## PHIP Incentive Valuation

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Each PHIP incentive's valuation is **one-eighth of 0.5% of the MCO's total capitation for the measurement year**, except for the lead screening measures.

Each lead screening measure is valued at **one-sixteenth of 0.5% of the MCO's total capitation for the measurement year**.

These incentives are funded outside of the MCOs' capitation rates. Unawarded incentive dollars return to a non-lapsing fund.

# PHIP Results – Round 1, Tier 1 (Measures 1-5)

## MY 2022 MCO PHIP Round 1 Tier 1 Results

Measures	ABH	CFCHP	JMS	KPMAS	MPC	MSFC	PPMCO	UHC	WPM
Ambulatory Care Visits for SSI Adults (Homegrown)	58.6%	72.6%	87.1%	70.9%	82.6%	79.6%	82.0%	76.2%	77.9%
Ambulatory Care Visits for SSI Children (Homegrown)	47.0%	70.5%	81.3%	71.0%	81.9%	75.3%	82.6%	75.2%	78.8%
Asthma Medication Ratio (AMR)	56.2%	75.8%	68.6%	98.1%	71.4%	65.4%	67.3%	56.8%	66.9%
Continued Opioid Use (COU): ≥ 31 days covered*	3.5%	3.4%	3.9%	0.8%	3.8%	2.3%	3.9%	3.4%	2.4%
Hemoglobin A1c Control for Patients with Diabetes (HBD): Poor HbA1c Control (>9%)*	38.0%	38.0%	29.2%	30.7%	32.9%	30.7%	32.4%	36.3%	37.2%

\*For COU and HBD measures, a lower rate indicates better performance.

Key
< 50 <sup>th</sup>
< 75 <sup>th</sup> (strong)
< 90 <sup>th</sup> (very strong)
≥ 90 <sup>th</sup> (superlative)



# PHIP Round 1, Tier 1 Results (Measures 6-9)

## MY 2022 MCO PHIP Round 1 Tier 1 Results

Measures	ABH	CFCHP	JMS	KPMAS	MPC	MSFC	PPMCO	UHC	WPM
Lead Screening in Children (LSC)*	66.2%	67.2%	82.2%	84.8%	65.0%	75.4%	72.0%	67.3%	74.0%
Lead Screenings for Children – Ages 12 to 23 Months* (Homegrown)	53.5%	58.0%	74.5%	69.6%	55.9%	61.0%	63.2%	56.0%	60.2%
Prenatal and Postpartum Care (PPC): Postpartum Care	78.6%	83.5%	85.3%	87.3%	83.5%	88.0%	82.0%	74.9%	80.4%
Prenatal and Postpartum Care (PPC): Timeliness of Prenatal Care	84.2%	88.9%	87.7%	88.6%	89.1%	83.2%	92.2%	87.4%	90.0%

\*These measures are valued as a composite combining two submeasures, with each weighted at 50%: a homegrown measure for lead screenings in children, and a HEDIS measure for lead screening in children (LSC).

Key
< 50 <sup>th</sup>
< 75 <sup>th</sup> (strong)
< 90 <sup>th</sup> (very strong)
≥ 90 <sup>th</sup> (superlative)



# PHIP Round 1, Tier 2 Results (Measures 1-5)

## MY 2022 MCO PHIP Improvement Incentives – Round 1 Tier 2 Results

Measures	ABH	CFCHP	JMS	KPMAS	MPC	MSFC	PPMCO	UHC	WPM
Ambulatory Care Visits for SSI Adults (Homegrown)	No	No	No	No	No	No	No	No	No
Ambulatory Care Visits for SSI Children (Homegrown)	No	No	No	No	No	No	No	No	No
Asthma Medication Ratio (AMR)	No	Yes	No	No	Yes	No	No	No	No
Continued Opioid Use (COU): ≥ 31 days covered	No	No	No	No	No	No	No	No	No
Hemoglobin A1c Control for Patients with Diabetes (HBD): Poor HbA1c Control (>9%)	No	Yes	No	No	No	Yes	Yes	Yes	No

\*Blue Yes = Improvement; Gray No = No Improvement

# PHIP Round 1, Tier 2 Results (Measures 6-9)

## MY 2022 MCO PHIP Improvement Incentives – Round 1 Tier 2 Results

Measures	ABH	CFCHP	JMS	KPMAS	MPC	MSFC	PPMCO	UHC	WPM
Lead Screening in Children (LSC)*	Yes	No	No	No	No	No	No	No	No
Lead Screenings for Children – Ages 12 to 23 Months* (Homegrown)	No	No	No	No	No	No	Yes	No	No
Prenatal and Postpartum Care (PPC): Postpartum Care	No	Yes	No	No	No	No	No	No	No
Prenatal and Postpartum Care (PPC): Timeliness of Prenatal Care	Yes	Yes	No	No	Yes	No	No	No	No

\*Blue Yes = Improvement; Gray No = No Improvement

\*These measures are valued as a composite combining two submeasures, with each weighted at 50%: a homegrown measure for lead screenings in children, and a HEDIS measure for lead screening in children (LSC).

# PHIP Incentive Award Summary by MCO – MY 2022

MY 2022 MCO PHIP Summary									
Measures	ABH	CFCHP	JMS	KPMAS	MPC	MSFC	PPMCO	UHC	WPM
Round 1 – Performance (Tier 1)	\$208,614	\$804,321	\$674,259	\$1,850,038	\$3,362,999	\$1,057,827	\$4,777,567	\$617,038	\$2,385,745
Round 1 – Improvement (Tier 2)	\$89,406	\$378,504	\$0	\$0	\$584,869	\$124,450	\$573,308	\$176,297	\$0
<b>TOTAL INCENTIVES FOR ROUND 1</b>	<b>\$298,019</b>	<b>\$1,182,825</b>	<b>\$674,259</b>	<b>\$1,850,038</b>	<b>\$3,947,868</b>	<b>\$1,182,277</b>	<b>\$5,350,875</b>	<b>\$793,334</b>	<b>\$2,385,745</b>
Round 2	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<b>Total Incentives (Round 1 and Round 2)</b>	<b>\$298,019</b>	<b>\$1,182,825</b>	<b>\$674,259</b>	<b>\$1,850,038</b>	<b>\$3,947,868</b>	<b>\$1,182,277</b>	<b>\$5,350,875</b>	<b>\$793,334</b>	<b>\$2,385,745</b>
<b>Percent of 2022 Capitation Earned as Incentives</b>	<b>0.10%</b>	<b>0.26%</b>	<b>0.31%</b>	<b>0.33%</b>	<b>0.28%</b>	<b>0.20%</b>	<b>0.29%</b>	<b>0.09%</b>	<b>0.17%</b>

*Managed Care Quality in Maryland*

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# Questions/Wrap-Up



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**Thank You!**