

# Provider Enrollment Update

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## **Update Overview**

- 1. COVID-19 Related Flexibilities
- 1. New Tool Provider Verification System
- 1. Prescriber Enrollment



# **Enrollment Flexibilities During PHE**

- Extension of License Expiration Dates through January 31, 2021.
- Maintained active status for providers whose licenses were/are set to expire between 01/01/2020-01/31/2021.
- Reactivated providers who licenses had expired prior to the beginning of the State of Emergency
- Enrolling Providers with Expired Licenses or Out-of-State
   Licenses permit enrollment for individuals with expired
   Maryland or out-of-State licenses

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# **Enrollment Flexibilities During PHE**

- Postponed revalidation requirements for providers from March through September 2020
  - Resumed revalidation scheduling in the beginning of October 2020
- Waived Site Visits prior to enrollment for Moderate and High Risk Providers who enrolled from March 2020-August 2020.
  - Resumed Site Visits in Early August 2020
  - Prioritizing Visits for New and Re-Enrolling Providers
  - Completed ~ 900 Site Visits of providers for whom this requirement was originally waived



# **Enrollment Flexibilities During PHE**

- Reactivated legacy eMedicaid Provider Enrollment Portal March through September 2020
  - Simplified enrollment for temporary individual providers involved in PHE relief efforts.
  - Discontinued use in Late September
- Expedited ePREP approval available for new and previously active providers who wish to remain enrolled subsequent to the state of emergency



## **Current Outreach to Providers**

- Blue Letters Requests full ePREP application for providers who enrolled via eMedicaid that wish to continue participation following the PHE
- Pink Letters Reminder to submit license renewals outstanding from January 2020 to March 2020
- Yellow Letters Requests Supplemental Application for providers who had a component of their enrollment waived at the beginning of the PHE.
- License Expiration Letters Sent ~ 60 days prior to expiration as a reminder to renew their license and submit a Supplemental Application

- PVS is a public-facing search engine for Maryland Medicaid fee-for-service (FFS) provider enrollment.
- Launched Summer 2020
- A PVS user can search for a provider to see if the provider was active or inactive on specified date.
- Not required, but a helpful tool to quickly check enrollment.



PVS functionality helps the Department, and providers, comply with federal Medicaid enrollment regulations.

Providers must enroll with Maryland Medicaid in order to:

- Bill for service
- Render billable services
- Order, refer, or prescribe billable services
- Provide services billed to a HealthChoice Managed Care Organization (MCO)



#### Maryland Medicaid Provider Verification

National Provider Identifier(NPI):	
Provider Last Name /Organization:	First Name:
Medicaid Provider Base Number (First 7 Digits of your Medicaid Provider Number):	
Date of Service:	/ (mm/dd/yyyy)
Provider Type:	All
	Search

#### Notes:

 At least one of the following fields must be completed: NPI, Provider Number, Provider Last Name/Organization.
 Please specify the Date of Service for which to verify the provider's enrollment status. If no Date of Service is entered, results will show enrollment status for the current date

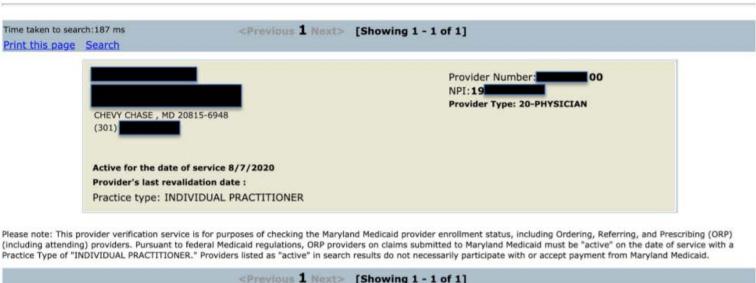
Please note: This provider verification service is for purposes of checking the Maryland Medicaid provider enrollment status, including Ordering, Referring, and Prescribing (ORP) (including attending) providers. Pursuant to federal Medicaid regulations, ORP providers on claims submitted to Maryland Medicaid must be "active" on the date of service with a Practice Type of "INDIVIDUAL PRACTITIONER." Providers listed as "active" in search results do not necessarily participate with or accept payment from Maryland Medicaid.



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Prov Num: Not Specified
Provider Type: All NPI: 19
Last Name: First Name:
Date of service: 8/7/2020



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- The Affordable Care Act and federal Medicaid regulations prohibit state Medicaid agencies from reimbursing for ordered, referred, or prescribed services when the ordering, referring, or prescribing (ORP) practitioner is not enrolled in the state Medicaid program.
- Poses risk to patient safety. <u>Patients with prescriptions</u> from unenrolled practitioners will have their prescriptions denied at the pharmacy point of sale.
- Strong focus on risk mitigation



- Medicaid currently denies payments when certain prescriber NPIs appear on pharmacy claims, including:
  - Providers sanctioned at the federal level
  - Providers subject to board discipline;
  - Providers with invalid NPIs
  - Providers with NPIs that MDH has identified as "bogus".
- In Spring 2021, Medicaid will expand the Pharmacy claims adjudication process to apply edits for all unenrolled prescribers.



- Recent pharmacy data show about 2,500 unenrolled practitioners prescribing to Medicaid recipients
- Common types of unenrolled prescribers (based on NPI taxonomy(include medical trainees (interns/unlicensed residents), and providers in FFS programs:
  - 30% Student NPIs
  - 17% Psychiatry NPIs
  - 13% Internal/family medicine

Based on Rx claims data from July 2020



- If the new edits were in place today, Medicaid would deny about 20,500 prescriptions at the pharmacy point of sale on a monthly basis.
  - These denials represent ~4.5% of all FFS prescriptions
  - Impacts about 10,000 individual Medicaid recipients
- It is critical that all practitioners prescribing to Medicaid recipients enroll.
- Prescribers have the option of enrolling as ORP only providers if they do not want to render billable services.



- Outreach to prescribers is a major challenge.
- Unenrolled prescribers do not bill Medicaid, and may prefer not to enroll. (This is why we created the ORP enrollment option).
- Working closely with provider organizations to identify and contact unenrolled prescribers. Key partners:
  - MedChi
  - Maryland Psychiatric Society
  - Maryland Hospital Association



## **Important Links for More Info**

#### **Provider Information:**

health.maryland.gov/providerinfo

### **Provider COVID-19 Updates:**

https://mmcp.health.maryland.gov/Pages/COVID-19-Provider-Updates.aspx

### **Provider Verification System (PVS):**

https://encrypt.emdhealthchoice.org/searchableProv/main.action

#### **PVS Overview:**

https://mmcp.health.maryland.gov/Pages/AttendingProvider.aspx

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# **Important Links for More Info**

#### **ePREP/Enrollment Portal:**

eprep.health.maryland.gov

### **Helpful ePREP Information:**

health.maryland.gov/eprep

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