



STATE OF MARYLAND

DHMH

Maryland Department of Health and Mental Hygiene

Larry Hogan, Governor - Boyd Rutherford, Lt. Governor - Van Mitchell, Secretary

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**MARYLAND MEDICAL ASSISTANCE PROGRAM**

February 1, 2016

To: The Coordinating Center

From: Dawn Williams, Chief   
Division of Nursing Services

Note: Please ensure that appropriate staff members in your organization are informed of the contents of this memorandum.

Re: Interim changes to DHMH 3871 and DHMH 3871B redetermination reviews

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Per the previous transmittal sent to providers on January 12, 2016, Telligen will be assuming responsibility for performing utilization review services formerly conducted by Delmarva Foundation for Medical Care. The Department is working diligently with both Delmarva and Telligen to implement a smooth transition. To bridge the transition between the two vendors, the Department will take over certain responsibilities.

Delmarva will no longer accept DHMH 3871 and DHMH 3871B requests.

As of February 1, 2016, please submit all requests *via* secure email to [dhmh.pdnpreauthorization@maryland.gov](mailto:dhmh.pdnpreauthorization@maryland.gov).

All submissions must be complete and include all necessary attachments. The Department updated these forms to expedite the review process. **The Department will return all requests that include old or incomplete forms, lack necessary supporting documentation, or do not include the Fax Cover Sheet.**

Please download all forms from our UCA Transition website:  
<https://mmcp.dhmh.maryland.gov/Pages/UCATransition.aspx>.

We appreciate your patience during this transition. Any general questions regarding the transition may be directed to [dhmh.maltcf@maryland.gov](mailto:dhmh.maltcf@maryland.gov).