



STATE OF MARYLAND

DHMH

Maryland Department of Health and Mental Hygiene

201 W. Preston Street • Baltimore, Maryland 21201

Lawrence J. Hogan, Jr., Governor – Boyd K. Rutherford, Lt. Governor – Van T. Mitchell, Secretary



Office of Procurement & Support Services
410-767-5117

**REQUEST FOR PROPOSALS
DHMH OFFICE OF HEALTH SERVICES
MARYLAND MEDICAID DENTAL BENEFITS ADMINISTRATOR
IDENTIFIER # DHMH/OPASS 16-14344
eMM# MDM0031018935**

**Addendum #3
Issued: March 19, 2015**

All persons who are known by the Issuing Office to have received the above-referenced RFP are hereby advised of the following revision:

Subsection 3.2.4. Participant and Provider Assistance

A.3 ii shall now read: *Number of busy signals cannot exceed 2% of the total incoming calls;*

All other terms and conditions remain unchanged.

This Addendum is issued under the authority of State Procurement Regulations, COMAR 21.05.02.08 and with the approval of the Procurement Officer DHMH.

3/19/2015

Date

Michael Howard

Michael Howard, CPPB
Procurement Officer, OPASS

Page 2
Addendum #3
DHMH/OPASS 16-14344

Upon receipt, please include the addendum acknowledgement with your proposal submission to:

Theresa B. Ammons
Contract Officer, OPASS
Department of Health & Mental Hygiene
201 West Preston Street – Room 416B
Baltimore, MD 21201
Phone # 410-767-1361
Phone # (fax) 410-333-5958
Theresa.ammons@maryland.gov

Page 3
Addendum #3
DHMH-OPASS 16-14344

ADDENDUM ACKNOWLEDGEMENT

I acknowledge receipt of Addendum #3 to RFP 16-14344 titled “Maryland Medicaid Dental Benefits Administrator” dated March 19, 2015.

Vendor’s Name

Authorized Signatory – (Print/Type)

Signature

Date