

MARYLAND DEPARTMENT OF HEALTH AND MENTAL HYGIENE  
OFFICE OF HEALTH CARE QUALITY

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Assisted Living Forum  
Auditorium – Maryland Psychiatric Research Center  
Spring Grove Hospital Center – Catonsville, Maryland

Monday, November 14, 2005

*In Attendance*

1. Jill Spector, Medicaid
2. Kathy Sarnecki, DHR
3. Francene Hill, Montgomery County
4. Dawn Seek, Altria Manresa
5. Marge Mulcare, Mental Hygiene Administration
6. Joan Hyman, Charlestown
7. Margaret Nemetz, Legal Office
8. Cheryl Reddick, OHCQ
9. Valerie Richardson, OHCQ
10. Roslyn Tyson, OHCQ
11. Linda Moore, Baltimore County
12. Linda Butler, Baltimore County
13. Gloria Bolodecker, Baltimore County
14. Yvette Dixon, OHCQ
15. Paul Ballard, OAG
16. Will Battaglia, Caraway Manor
17. Kadie Moose, Delegate McComas
18. Mayer Handelman, Board of Pharmacy
19. Shelia Mackertisch, HFAM
20. Abby Mazer, HFAM
21. Donna Beckenridge, Baltimore County
22. Anna Jeffers, Board of Pharmacy
23. Terri Hansen, Howard County
24. Lissa Abrams, Mental Hygiene Administration
25. Lynne Bragg, Asbury Methodist
26. Anita Cambell
27. Denise Adams, MDoA
28. Kim Mayer, OHCQ
29. Judy Kandu, Care Connection
30. Joshua Polak, Care Connection
31. Elenor Merican, Senior Advocate
32. Doan Cohen, Senior Advocate
33. Diane Crane Elternhaus, Inc.
34. Robin Kelly, Sunrise Senior Living
35. Saundra Asante, Washington Health Education
36. Kimberly Speed, All in One
37. Kate Ricks, Voices for Quality Care
38. Carlean & John McGlatten, All Care Assisted Living
39. Glenda Elliott, Elliotts Place
40. Donald Clark, D&G Home Care
41. Jackie Carson, Brooke Grove Assisted Living
42. Coranette McGraw
43. Jolynn Whitten, Vantage House
44. Clare Whitbeck, Senior Advocate
45. Melissa Medick, Anne Arundel County
46. Stephanie Lyon, Alzheimer's Association
47. Debra Campbell, Montgomery County
48. Louise Gill, Victorian Estates
49. William Dorrill, OHCQ
50. Carolyn Peoples, Jeremiah Housing
51. Nancy Mahoney, Ivy Manor
52. Fran Blacker, Golden Age
53. Wendy Kronmiller, OHCQ
54. Sister Irene Dunn, Victory Housing
55. Barbara Newman, Board of Nursing
56. Bonnie Hampton, Charles County
57. Diana Barclay, Charles County
58. Mike Banscher, Anne Arundel County
59. Jenniferer Riberkof, OHCQ
60. Mary Crouse, OCHCQ
61. Nanci Target, Heartlands
62. Debora Reitz, Xavier Health Care
63. Carolyn Henn, Augsburg
64. Beth Wiseman, BCASCO

65. Metak Tosend, Home-Sweet Home  
66. Deborah Veystrk, Baltimore County  
67. Paula Carder, UMBC  
68. Evelyn Burton, NAMI-MD  
69. Beverly Harris, Baltimore City

70. Rochelle Purnell, Baltimore City  
71. Sharlene Valahos, OHCQ  
72. Karen Acton, RN, Sunrise  
73. Ted Meyerson, AARP

## **I. Call to Order and Introductions**

Ms. Wendy Kronmiller, Acting Director of the Office of Health Care (OHCQ), called the Assisted Living Forum to order at approximately 10:15 AM. Ms. Kronmiller thanked everyone present for their interest in Maryland's Assisted Living Program.

## **II. Presentation: Fraud, Waste, Neglect and Abuse – Thomas Russell, Inspector General DHMH and Kathleen Schuster Pascal, Medicaid Fraud Control Unit**

The ALF received a brief overview of the mission of the Office of the Inspector General, which is to protect the integrity of the Department of Health and Mental Hygiene (DHMH) and promote standards that benefit the citizens of Maryland and beneficiaries of its programs. The OIG has a responsibility to report to both the Secretary and Program Managers problems and recommendations to correct them. The OIG's duties are carried out primarily through audits, reviews, investigations, and training. The OIG is comprised of six divisions: Corporate Compliance, Privacy Office, Internal Audits, Institutional Review Board, Program Integrity Unit and Ethics. The fraud, waste, neglect and abuse hotline for the Department of Health and Mental Hygiene is 866-770-7175.

The Medicaid Fraud Control Unit is a part of the Attorney General's Office and is charge with the responsibility to investigate provider fraud, fraud in the administration of the Medical Assistance Program and to investigate allegations of abuse or neglect. The unit enforces the Abuse and Neglect of Vulnerable Adults statute. Ms. Pascale can be reached at 410-576-6521.

## **III. Feedback from Participants on Quality Standards Discussed this Interim**

There were nine panels and participants included:

1. Emergency Generators – Clare Whitbeck, Advocate; Beth Wiseman, BCASCO; and Evelyn Burton, NAMI-MD.
2. False Advertisement – Clare Whitbeck, Adocate and Melissa Medick, Anne Arundel County.
3. Adult Medical Day Care (Mandatory Participation and Drop-In Services) – Clare Whitbeck, Advocate and Evelyn Burton, NAMI-MD.
4. Criminal Penalties for Operating without a License – Clare Whitbeck, Advocate and Kate Ricks, Voices for Quality Care.
5. Awake Overnight Staff – Melissa Medick, Anne Arundel County, Beth Wiseman, BCASCO, Evelyn Burton, NAMI-MD; John McGlothin, Provider; Sister Irene Dunn, Victory Housing; Kate Ricks, Voices for Quality Care; Saundra Asante, Provider; Glenda Elliott, Provider; and Stephaine Lyon, Alzheimer's Association.

6. *On-Site Nursing*- Clare Whitbeck, Advocate; Evelyn Burton, NAMI-MD; Carlene McGlothin, Provider; Sister Irene Dunn, Victory Housing; Glenda Elliott, Provider; and Donald Clark, Provider.
7. *Special Care Units* – Clare Whitbeck, Advocate and Stephanie Lyon, Alzheimer’s Association.
8. *Uniform Disclosure Statements* – Clare Whitbeck, Advocate; Evelyn Burton, NAMI-MD; and Kate Ricks, Voices for Quality Care.
9. *General Comments* – Eleanor Merican, Advocate; Clare Whitbeck, Advocate; Evelyn Burton, NAMI-MD; Donald Clark, Provider; and Cornaette McGraw, Provider.

The varied comments reflected the panelists’ broad range of experiences and will be considered as the Department assesses its options.

#### **IV. Next Steps**

The Department will begin to write the 2005 Evaluation Report. The report will include recommendations, as have other reports issued by the Department. A copy of the report will be sent to participants and posted on the OHCQ web site.

#### **V. Handouts**

The following handouts were available at the ALF meeting: October 18, 2005, meeting notes; the Small Assisted Living Alliance recommendations for regulatory reform; Mid-Atlantic LifeSpan’s recommendations for regulatory reform; NAMI-MD’s recommendations for regulatory reform; and Victory Housing’s Night Time Security System.

#### **VI. Adjourn**

There being no further business before the ALF, the meeting was adjourned at approximately 12:30 PM.