



CRISP

*Connecting Physicians With Technology
to Improve Patient Care in Maryland*

Chesapeake Regional Information System for Our Patients

CRISP Update

HIE Services

November 2014

7160 Columbia Gateway Drive,
Suite 230
Columbia, Maryland 21046
1.877.95.CRISP (27477)
www.crisphealth.org



What is CRISP?

Chesapeake Regional Information System for Our Patients

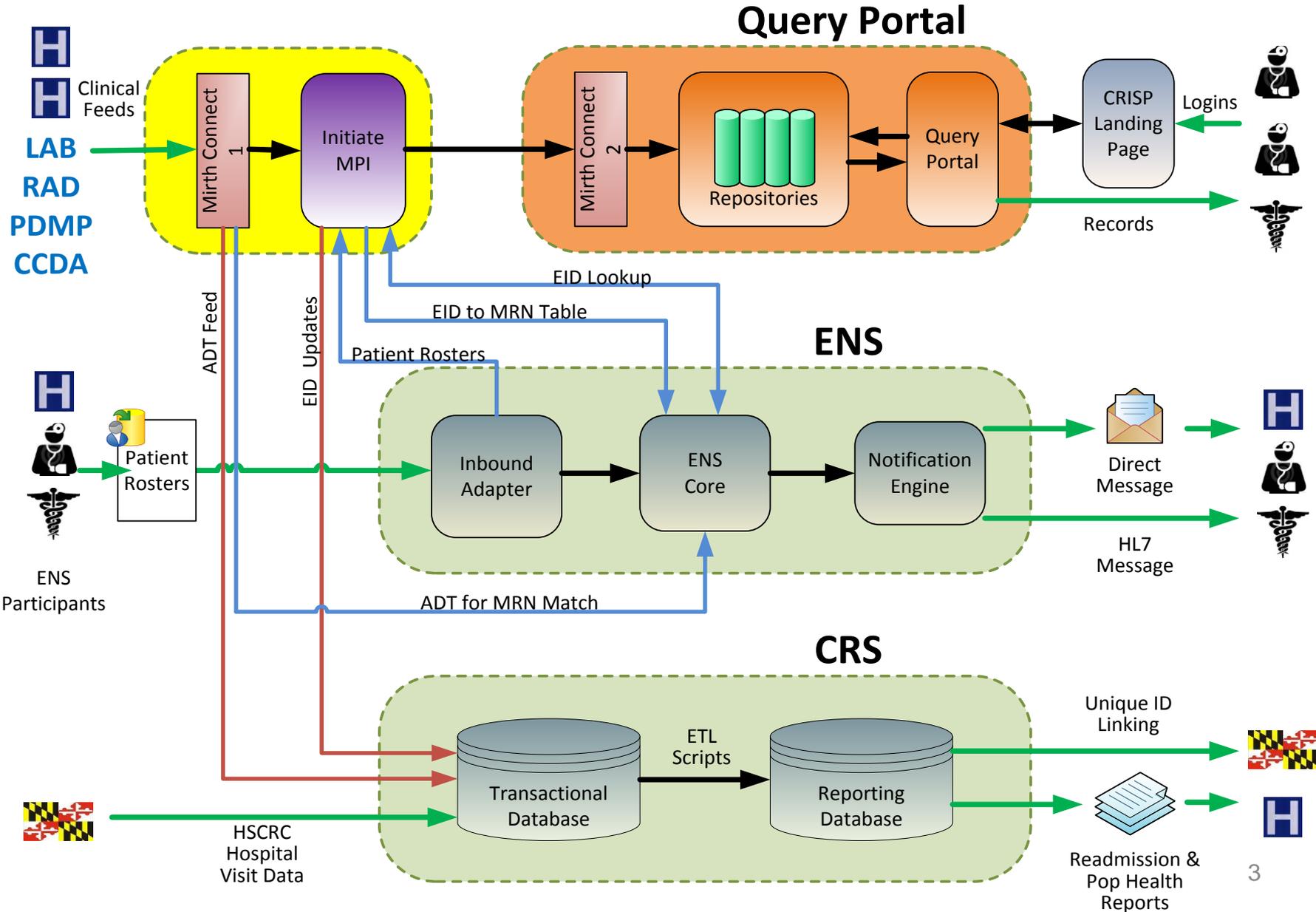
CRISP is a non-profit health information exchange, or HIE, organization serving Maryland and the District of Columbia.

Health Information Exchange allows clinical information to move electronically among disparate health information systems. The goal of HIE is to deliver the right health information to the right place at the right time—providing safer, more timely, efficient, effective, equitable, patient-centered care.

CRISP's Mission: To advance the health and wellness of our patients by deploying health information technology solutions adopted through cooperation and collaboration.



CRISP Infrastructure





CRISP Services for Providers

Chesapeake Regional Information System for Our Patients

1. Query Portal

- Search for your patients' prior hospital and medication records

2. Maryland Prescription Drug Monitoring Program

- Monitor the prescribing and dispensing of drugs that contain controlled dangerous substances

3. Encounter Notification Service (ENS)

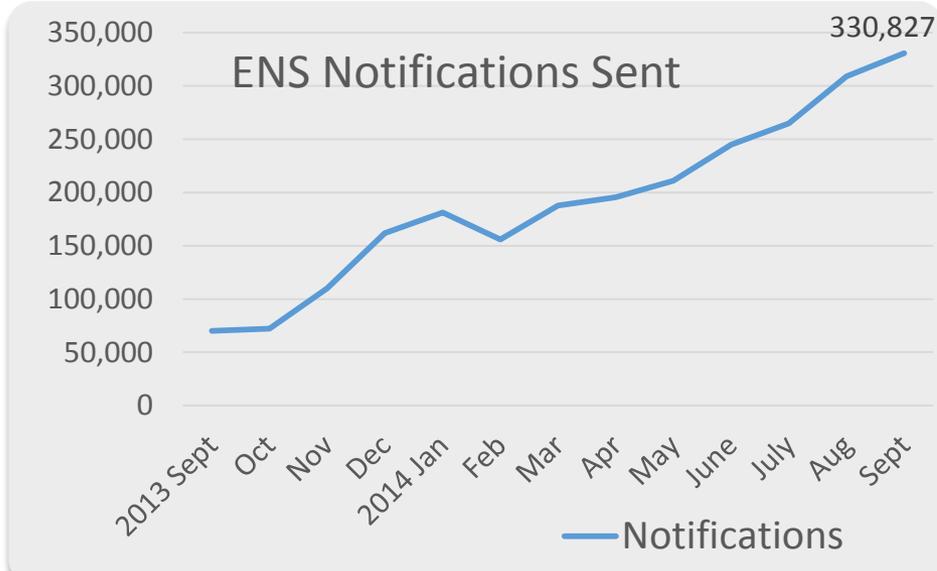
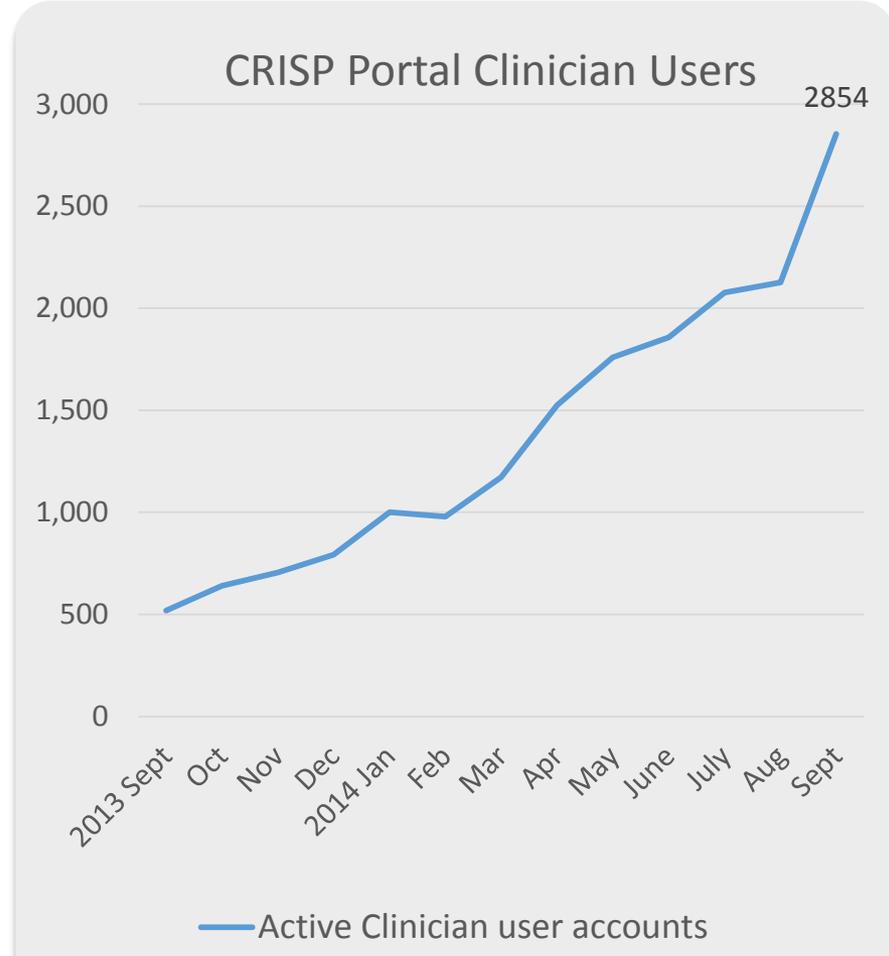
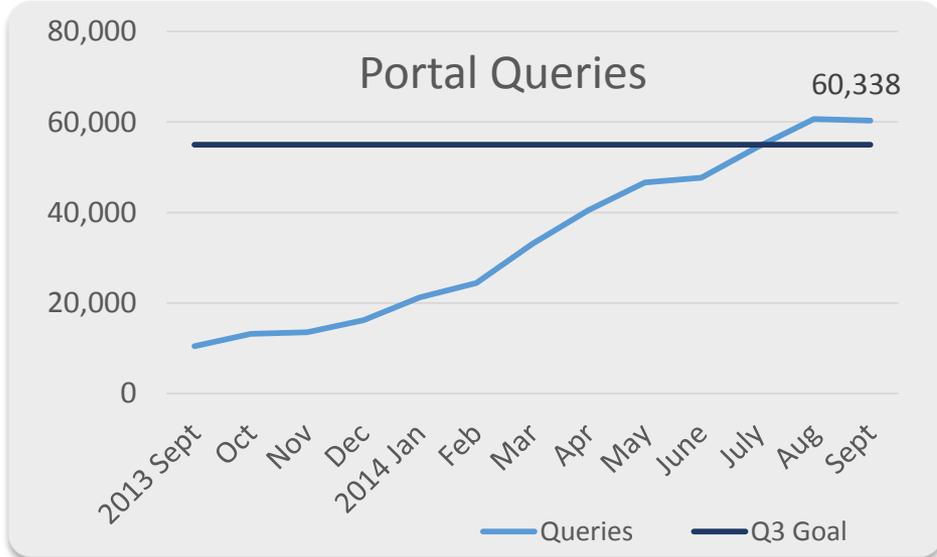
- Be notified in real time about patient visits to the hospital

4. Direct Secure Messaging

- Use secure email instead of fax/phone for referrals and other care coordination



CRISP Key Performance Indicators

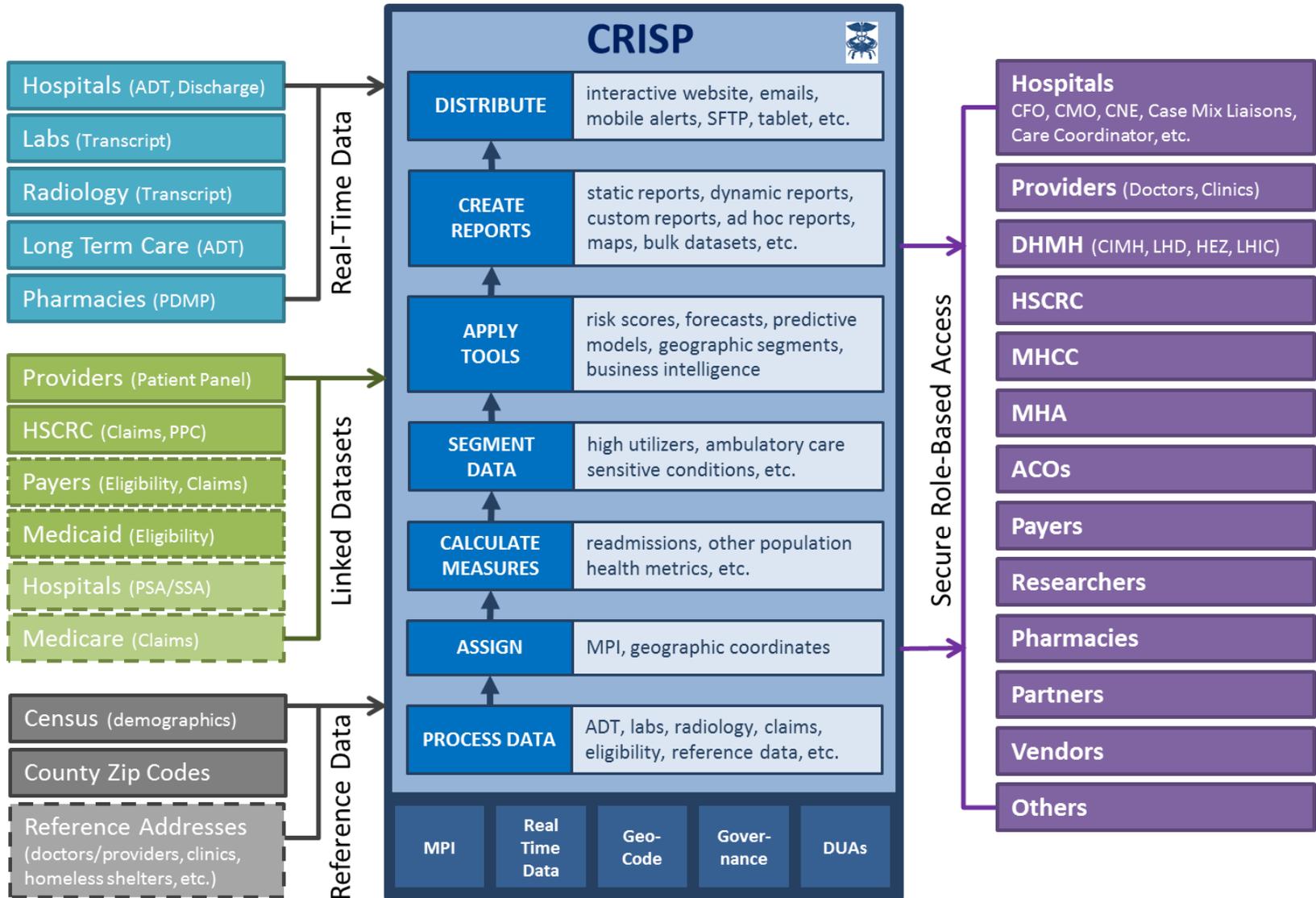


*lower Active User total for Feb is due to periodic deactivation of users who had not logged-in for 60 days.



Maryland Population Health Utility

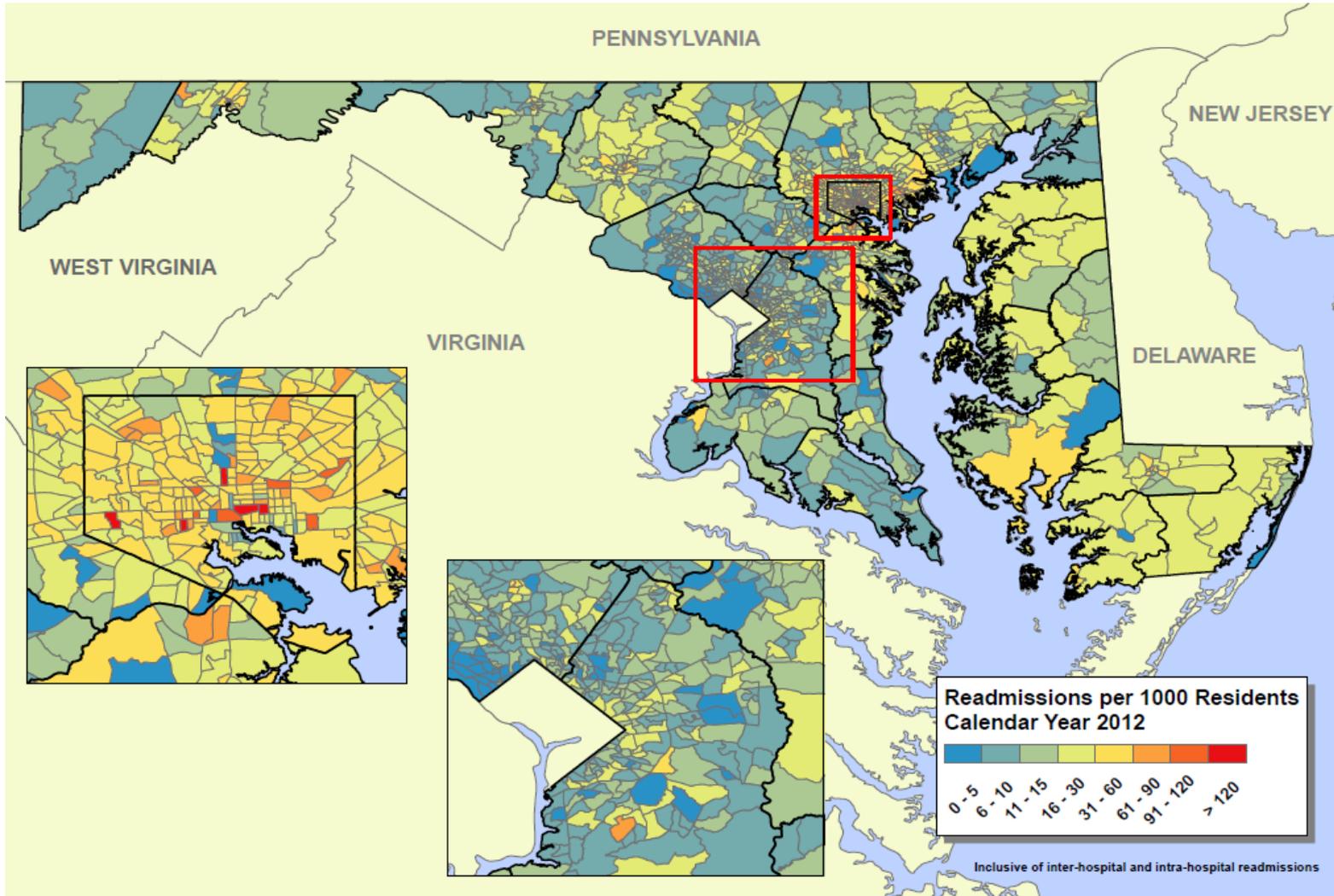
Chesapeake Regional Information System for Our Patients





Utilization by Census Tract Map

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Analytics & Reporting

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Inpatient Hospital Utilization Statewide

	Jan-14	Feb-14	Mar-14	Apr-14	May-14	All Payer Jan to May	Medicare Jan to May
IP Total Discharges	56,507	50,839	55,024	53,276	55,266	270,912	100,497
IP Total Discharges with CRISP ID	56,247	50,608	54,766	53,011	55,008	269,640	99,639
IP Eligible Discharges	53,426	48,085	52,047	50,420	52,327	256,305	92,695
IP Readmits	6,625	5,935	6,284	6,217	6,330	31,391	16,355
IP Readmit Intra Hospital	4,561	4,040	4,356	4,280	4,349	21,586	11,625
IP Readmit Inter Hospital	2,064	1,895	1,928	1,937	1,981	9,805	4,730
Unadjusted IP Readmit Rate	12.4%	12.3%	12.1%	12.3%	12.1%	12.2%	17.6%
Unadjusted IP Intra Readmit Rate	8.5%	8.4%	8.4%	8.5%	8.3%	8.4%	12.5%
Unadjusted IP Inter Readmit Rate	3.9%	3.9%	3.7%	3.8%	3.8%	3.8%	5.1%

Inpatient Hospital Utilization in Chesapeake

	Jan-14	Feb-14	Mar-14	Apr-14	May-14	All Payer Jan to May	Medicare Jan to May
IP Total Discharges	7,825	7,177	7,511	7,388	7,581	37,482	15,700
IP Total Discharges with CRISP ID	7,825	7,177	7,511	7,388	7,577	37,478	15,698
IP Eligible Discharges	7,420	6,820	7,156	7,063	7,218	35,677	14,628
IP Readmits	755	690	733	729	752	3,659	2,331
IP Readmit Intra Hospital	609	562	604	605	588	2,968	1,918
IP Readmit Inter Hospital	146	128	129	124	164	691	413
Unadjusted IP Readmit Rate	10.2%	10.1%	10.2%	10.3%	10.4%	10.3%	15.9%
Unadjusted IP Intra Readmit Rate	8.2%	8.2%	8.4%	8.6%	8.1%	8.3%	13.1%
Unadjusted IP Inter Readmit Rate	2.0%	1.9%	1.8%	1.8%	2.3%	1.9%	2.8%



CRISP Governance

<http://crisphealth.org/ABOUT/Governance-and-Leadership>

Chesapeake Regional Information System for Our Patients



CRISP services are those best pursued through cooperation and collaboration. To make that possible 65 people participate in CRISP leadership through our governance committees.