



*Respect even a subtle "no"*

"One of the fundamental principles of decent behavior is to care enough for others not to make our problems theirs."

--Dr. Forni



"I am sorry, but my schedule will not permit me to assist you."

**The Diversion**

"Let me check my schedule and I will get back to you."

**The Delay**

The ways we have all been told "no".....

**The Relay**

"I'm sorry I can't help you at this time, but please check with my assistant who may have time."

**The Alternative**

"I can help, but I can't do it right now. I will be able to assist you next week."

But how did you react...????





Did you ~~infringe~~ ~~on~~ ~~the~~ ~~rights~~ ~~of~~ ~~others~~?

Did you ~~infringe~~ ~~on~~ ~~the~~ ~~rights~~ ~~of~~ ~~others~~?

Did you use your ~~rights~~ ~~to~~ ~~force~~ ~~a~~ ~~yes~~?



# The Civil Response .....

Mature reactions are the best.....



learning to accept being told "no" is a  
great sign of maturity

**Listen** to the person

**Hear** the person

**Respect** the person



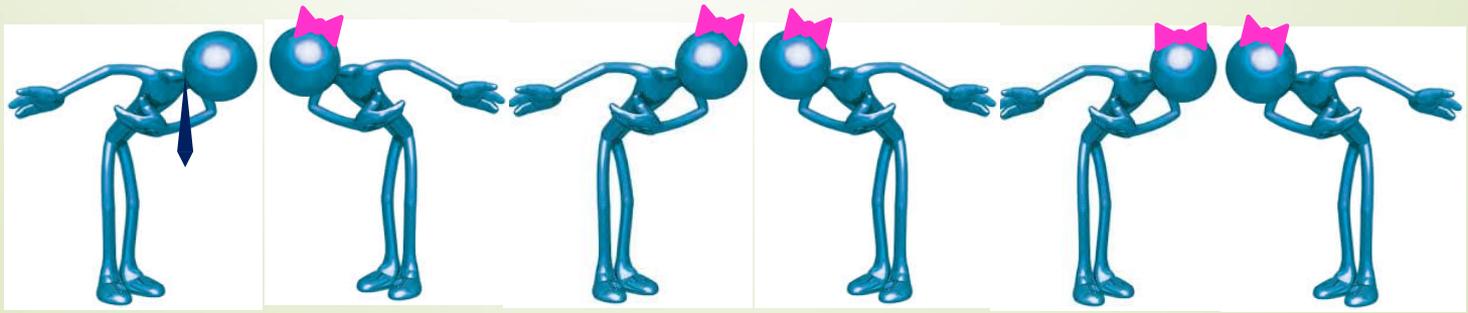


Respect .....  
To yourself and others....



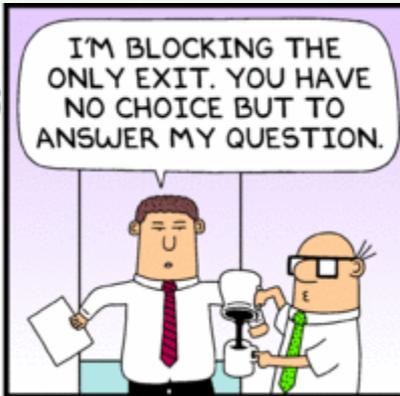
Can prevent many from being hurt  
physically, mentally and/ or emotionally

Acceptance .....  
is the truest kinship with  
humanity  
- Gilbert Keith Chesterton

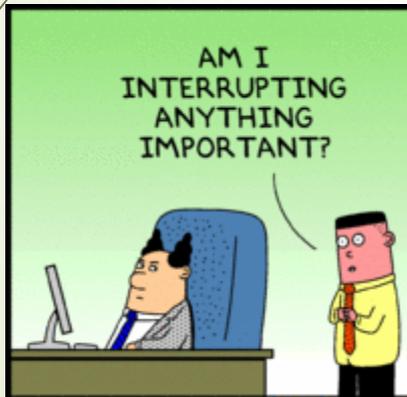
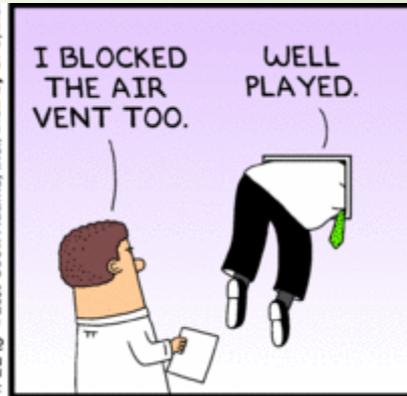




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