

Exhibit 7: Outcomes by Year for Creative Alternatives

		1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008
Outcome Measures		Creative Alternatives													
1	New Enrollment	33	20	36	38	18	36	27	24	17	29	20	18	29	17
	Total Members Active	33	53	74	114	123	148	158	163	169	186	193	186	198	198
2A	Housing Acquisition	100%	100%	100%	100%	100%	100.0%	97.5%	99.4%	100.0%	100.0%	96.4%	100.0%	100.0%	100.0%
2B	Independent Housing	21%	23.8%	45.9%	40.3%	57.7%	60.1%	64.7%	67.5%	73.0%	68.8%	62.9%	62.8%	60.1%	63.0%
2C	Indep Housing Retention	100%	93.3%	73.9%	88.6%	98.6%	89.5%	90.9%	97.3%	83.0%	89.9%	95.7%	93.0%	98.3%	91.0%
3	Fulfill Member Needs	65%	90.0%	75.0%	80.0%	99.3%	95.4%	98.9%	97.0%	95.0%	94.0%	99.4%	94.3%	97.3%	98.0%
4	Improved Functioning	NA	56.6%	51.7%	37.7%	48.0%	55.6%	59.2%	66.7%	66.7%	58.4%	54.0%	53.8%	25.4%	NA
5	Entitlements***	NA	93.3%	90.5%	96.5%	97.6%	93.2%	96.0%	98.8%	60.0%	51.0%	97.9%	90.8%	86.9%***	100%
6A	Employment**	6%	20.8%	52.7%	58.7%	58.8%	60.8%	60.1%	53.4%	52.7%	53.0%	53.7%	44.0%	16.6%**	18.0%
6B	Education & Training	NA	NA	NA	NA	92.6%	88.5%	82.1%	71.4%	46.0%	93.0%	100.0%	94.0%	95.5%	100.0%
7	Access to Somatic Care*	85%	92.5%	97.3%	92.1%	100%	80%*	62.2%*	82.5%*	93.8%*	90%*	84.4%*	68.8%*	67.9%*	97.0%
8	Community Resources	59%	34.0%	97.2%	83.3%	80.5%	50.0%	56.7%	68.4%	66.7%	59.0%	86.8%	84.6%	79.1%	73.0%
9	Member Satisfaction	95%	96.7%	100%	85.0%	81.0%	86.7%	88.6%	95.6%	90.9%	89.1%	94.7%	84.6%	88.6%	61.0%
10A	Family Involvement	50%	67.9%	80.0%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
11	Negative Disenrollments	0	1	6	6	5	12	16	6	10	12	18	8	11	11
12A	Hospitalization (mbrs/days)	1.32/M	6/66	28/323	18/145	29/280	27/355	22/332	27/524	20/228	23/405	26/337	24/353	18/200	19/272
12B	ER Visits (mbrs/visits)	.10/mbr	5/10	24/52	41/72	28/49	45/69	31/73	37/65	24/50	31/73	33/64	41/101	31/60	34/75
13	Shelter (mbrs/nights)	0	0	3/40	2/45	2/16	8/544	2/98	3/88	0	0	3/129	3/262	7/178	6/469
14	Nights on Street(mbrs/ngts)	.18/mbr	0	3/16	2/4	0	1/8	3/30	2/5	0	0	0	3/180	7/63	2/25
15	Jail Utilization - (mbrs/days)	0	1/159	5/15	7/277	2/70	7/118	4/42	6/87	4/71	3/27	3/59	5/77	6/174	8/170

*Beginning in 2000 objective is Timely Access to Somatic Care.

**Beginning in 2007 only members working in community 60 or more hours per month

***Beginning in 2007 includes SSI, SSDI, Medicaid, Medicare, Medicare D, Food Stamps