

HEZ State Stat Metrics for West Baltimore						
		Oct - Dec 2013	Jan - Mar 2014	April - June 2014	July - Sept 2014	Oct - Dec 2014
		Year 1 Quarter 3 (cumulative total)	Year 1 Quarter 4 (cumulative total)	Year 2 Quarter 1 (cumulative total)	Year 2 Quarter 2 (cumulative total)	Year 2 Quarter 3 (cumulative total)
<b>Goal: Increase or Maintain Service Capacity</b>						
	Zone reports/Quarterly/ 30 day lag					
<b>Number of Jobs (in FTE) Added*</b>						
# of Licensed Independent Practitioners Added*		8 FTE	9 FTE	9 FTE	13 FTE	13 FTE
# of Other Licensed or Certified Health Care Practitioners Added*		4 FTE	4 FTE	3 FTE	3 FTE	3 FTE
# of Qualified Employees (CHWs and Interpreters) Added*		11.5 FTE	11.5 FTE	11.5 FTE	11.5 FTE	11.5 FTE
# of Other Support Staff Added*		5.5 FTE	5.5 FTE	5.5 FTE	5.5 FTE	5.5 FTE
<b>Total</b>		26.0 FTE	30.0 FTE	29.0 FTE	33.0 FTE	33.0 FTE
<b>*Added = new or retained position</b>						
<b>Goal: Reach Patients with Services</b>		Year 1 Quarter 3 (not cumulative)	Year 1 Quarter 4 (not cumulative)	Year 2 Quarter 1 (not cumulative)	Year 2 Quarter 2 (not cumulative total)	Year 2 Quarter 3 (not cumulative total)
	Zone reports/Quarterly/ 30 day lag					
<b>Number of HEZ (unduplicated) patients seen by clinic/practice</b>						
UMMC University Care Edmondson Village		1,833	2,951	1,254	1,343	1,241
Bon Secours Family Health and Wellness Center		62	242	329	377	335
Baltimore Medical System at St. Agnes		615	1,066	916	833	826
Total Health Care		1,405	14,266	5,106	4,783	4,657
Park West		25	120	116	115	133
Total Number of Patient Visits throughout HEZ		8,275	25,514	12,975	12,102	16,450
Total Number of Unduplicated Patients throughout HEZ		4,010	18,706	7,721	7,451	10,411
Number of individuals who connect with CHW		2,157	240	539	478	1,198
<b>Educational/wellness/self-management interventions</b>	Zone reports/Quarterly/ 30 day lag					
Number of participants in Stanford Disease Management Program		84	0	0	0	0
Number of participants in WB CARE Fitness Program		88	319	189	281	221
Number of participants in WB CARE Healthy Cooking Program		21	40	84	24	54

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		CY 2012		CY 2013		
	CRISP and VDU/Annually/90 day lag	West Baltimore	Maryland	West Baltimore	Maryland	
<b>GOAL: Health Improvement*</b>						
HSCRC hospital admissions per 1,000 residents		222.0	110.1	206.2	105	
HSCRC hospital readmissions rate		17.7%	13.3%	16.9%	13.8%	
	Zone reports/Quarterly/30 day lag		Status			
Recruit 8 Primary Care Providers to the Zone			Completed			
Recruit and hire 5 Community Health Workers			Completed			
Develop and implement Care Coordination Program			Completed			
Develop and implement Chronic Disease Management classes			Completed			
Initiate health education and fitness classes			Completed			
Create healthy food options in the community			Completed			
Award scholarships to Zone residents who pursue primary care professional degree/certificate			Completed			
Provide cultural competency training to collaborative partners			Completed			
Purchase access to training re PCMH approach for primary care professionals and paraprofessionals			Completed			

\*HSCRC Hospital Data includes Maryland residents hospitalized in Maryland only

**HEZ Practitioners:** Includes *Licensed Independent Practitioners* (physician, dentist, nurse practitioner, physician assistant, nurse midwife) and *Other Licensed or Certified Health Care Practitioner* (RN, social worker, certified medical assistant, licensed practical nurse, dental hygienist, certified addictions counselor) who provide primary care, dental or behavioral health services in the Zone. These practitioners are hired or retained to newly provide services in the Zone due to the Zone Initiative and may or may not receive HEZ funding.