

December 3rd All Zone Meeting

Meeting Goals

- Renew focus on resources/strategies and expected outcomes specified in the Minority Health Improvement and Disparities Reduction Act of 2012
 - Increase knowledge about how the HEZs align with other State programs and priorities
 - Increase grantee capacity to maintain and sustain work toward HEZ goals and objectives by obtaining resources and tools from fellow HEZs, the State technical assistance team, and subject matter experts
 - Expand and enhance knowledge, skills, and abilities of targeted and sustainable strategies and practices that will help strengthen services and outcomes
 - Communicate strategies and lessons learned
 - Celebrate HEZ Initiative accomplishments and opportunities for success
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Agenda

- 9:00 – 9:05** **Introduction and Welcome**, Michelle Spencer, MS, Director, Prevention and Health Promotion Administration
- 9:05 – 9:15** **Defining HEZ Success: Revisiting The Maryland Health Improvement and Disparities Reduction Act of 2012** –David Mann, MD, PhD, Epidemiologist, Maryland Office of Minority Health and Health Disparities
- 9:15 – 9:35** **Aligning Goals, Objectives and Strategies: A Description of How the HEZs Align with Other State Initiatives (the State Innovation Model, the Medicare All-Payer Waiver, Hospital Global Budgets, Value Based Purchasing, Million Hearts, etc).** – Joshua M. Sharfstein, MD, Secretary, DHMH
- 9:35 – 10:05** **Prince George’s County Health Department HEZ (PGCHEZ)** – Dr. Ernest Carter, Deputy Health Officer and HEZ Project Director, PGCHD
- Description of the PGCHEZ process for identifying, engaging and designating ‘HEZ providers’
 - Review and discussion of the PGCHEZ’s Provider Agreements and requirements for ‘HEZ providers’ (those receiving HEZ dollars and/or incentives and those not receiving)
 - Review of the PGCHEZ’s Care Coordination/CHW Program, including program goals, objectives, participation criteria, strategies for identifying and engaging high utilizers, care pathways, program protocols and materials, linkages to other Zone programs and providers, and lessons learned thus far
- 10:05 – 10:20** **Q and A**
- 10:20 – 11:00** **Small Group Discussions:** Specific Challenges, Successes, Strategies and Lessons Learned in Developing and Implementing Care Coordination/CHW Programs
- 11:00 – 11:15** **Small Group Discussion ‘Report Out’**
- 11:15 – 11:30** **Break**

- 11:30 – 11:50 Accessing ‘High Utilizer’ Data through CRISP (Chesapeake Regional Information System for our Patients) – Scott Afzal, CRISP**
- PGCHEZ example: top 10% is a doable 269 patients, 30% of admissions, 78% of readmits
 - Data, services and tools available through CRISP
 - CRISP participation: what’s involved
- 11:50 – 12:10 Using HEZ Tax and Loan Repayment Incentives to Achieve the Zones’ Goals – Roxanne Hale, Director, Office of Primary Care Access/Christina Shaklee, Work Force Coordinator**
- Review of incentives available to Zones
 - Utilization of incentives to date
 - Strategies to improve the use of incentives
- 12:10 – 1:00 Working Lunch**
- 12:30 – 1:00 Developing Logic Models (LMs): Fine Tuning the HEZ Model to Local Zones (including Q and A) – Moira Lawson, PhD, MPH, Health Equity Program Director, Maryland Office of Minority Health and Health Disparities**
- Components of a LM
 - Theories of Change
 - Steps for Developing a LM
 - Uses of LMs (program and sustainability planning, evaluation)
 - LM examples
 - LM resources/guides
- 1:00 – 1:30 Brief Update from the Zones Regarding Local Evaluation Activities**
- 1:30 – 1:45 External Evaluation Update – Dr. Roland Thorpe, Johns Hopkins Bloomberg School of Public Health**
- Description of Center for Health Disparities Solutions and HEZ Evaluation Director and Co-Director
 - Brief summary of proposed evaluation methodology, priority outcomes, and timeline
- 1:45 – 1:50 HEZ Reporting - Maura Dwyer, DrPH, MPH, HEZ Director**
- Recent changes to the quarterly reports
 - Clinical outcomes metrics
 - Expenditure Reports
- 1:50 – 2:00 Wrap Up – Mark Luckner, Executive Director, Community Health Resources Commission**
- Review of key challenges, successes and lessons learned
 - Next Steps