

CONTINUING EDUCATION COMMITTEE REPORT
August 13, 2008

Since the June 11, 2008 Board meeting, the following programs have been received and reviewed by the members of the Continuing Education Committee. The programs listed meet the criteria set forth in COMAR 10.29.05.03 Standards of Continuing Education Pre-approval.

Motion: The Committee requests Board approval/disapproval of the following programs:

<u>NAME OF SPONSOR & PROGRAM</u>	<u># of Hours Requested & Approved</u>
National Funeral Directors & Morticians Association, Inc. (404) 286-6680 Youth and Violence – A Discussion Muslim Burial Customs Smart Stretch Common Embalming Problems Use of Computers in the Funeral Home Funeral Service: A Look at Trends and Strategies for the Future Introducing Change in the Funeral Home Embalming Basics Funeral Home and Liability – Recognizing It and Avoiding It 4 Steps to Transforming Your Workplace and Creating Lasting Value Governmental Laws, Rules & operation/Military Burials Embalming: Cosmetic Application and Techniques Facts Funeral directors Should Know From Their State Boards Making Funeral Arrangements Business Succession Planning – Minimizing Family Disputes August 2 through 7, 2008 Indianapolis, IN	15
Batesville Casket company, Inc. (812) 934-7557 The Future of Chinese Casket Imports On Going Dates Various Locations	3
National Funeral Directors Association (262) 789-1880 Secrecy: the Single Greatest Enemy of Family Business Continuity August 19, 2008 Web Seminar	1
Practicum Strategies (800) 73104714 Employee Recruitment and Retention in Funeral Service On Going Dates Home Study	4
FuneralReview.com, LLC (727) 822-4700 Embalming Perspectives and Paradigms Challenged Continuous On-line www.funeralreview.com	6

New Jersey Funeral Service Education Corporation (NJFSEC) (732) 974-9444 Embalming Edematous Cases Postmortem with Dr. Michael Baden Sexual Harassment in the Funeral Home Everyday Ethics, Everlasting Consequences Best Practices Hospice: Transforming Adversaries into Allies Funeral Customs Past & Present The Body Farm (All that Remains: Forensic Anthropology and the Medicolegal Investigations of Death All Preneed Isn't Created Equal What Grievers Ask? Cremation Due Diligence Contemporary Mortuary Cosmetology Being Fully Alive Medical Planning Essentials The Green Goodbye: The Emerging Natural Burial Movement in America September 15 through 18, 2008 Atlantic City, NJ	15
International Order of the Golden Rule 800-637-8030 ext. 120 The Golden Rule School – Improving Your Customer Service Techniques July 16, 2008 On-line www.funeralreview.com	7
International Order of the Golden Rule 800-637-8030 ext. 120 Enhancing Your Approach to Funeral Home Management July 18, 2008 On-line www.funeralreview.com	7
International Order of the Golden Rule 800-637-8030 ext. 120 Using NFAM and the Golden Rule Logo to Promote Your Funeral Home July 17, 2008 Audio seminar/teleconference	1
International Order of the Golden Rule 800-637-8030 ext. 120 First Impressions: The Art of Telephone Conversation August 21, 2008 Audio seminar/teleconference	1
Dr. Hari P. Close, II, CFSP 410-327-3100 Dealing with Media (Focus the Funeral Practitioner) September 6, 2008 Larham, Maryland	3
Howard Community College 410-772-4458 4196 XH135S7428 Disaster Readiness and Response-Orientation Training September 23, 2008 Clarksville, Maryland	6

CMI Education Institute, Inc. 716-332-0286 Coping With Grief in a “Get Over It & Move On World!” September 25, 2008 Towson, MD	6
Maryland State Funeral Directors Association 410-553-9106 Are You Prepared for a Pandemic September 10, 2008 Baltimore, Maryland	6
Maryland State Funeral Directors Association 410-553-9106 Disaster Morgue & Identification Operations September 10, 2008 Baltimore, Maryland	1
Selected Independent Funeral Homes 847-236-9401 Legal Update The State of Preneed Taking Your Web Presence to the Next Level Generations Working Together: Make the Most of your Multi-Generational Workforce Make it Remarkable: How to Turn Anything You’re Doing from Ordinary to Extraordinary” Environmental Issues Impacting Cremation Balancing the Value of Open Casket Viewing with Lawsuit/Risk Management Issues Surrounding Embalming Evaluating the Benefits and Risks of Becoming Involved in Organ Tissue Donation Generations Working Together: Make the Most of your Multi-Generational Workforce Resources for Serving Veterans and Their Families Environmental Issues Impacting Cremation Beyond the Talk: Implementing Eco-Friendly Practices Make it Remarkable: How to Turn Anything You’re Doing from Ordinary to Extraordinary Evaluating the Benefits and Risks of Becoming involved in Organ Tissue Donation Helping Your Staff Realize Their Potential Balancing the Value of Open Casket Viewing with Lawsuit/Risk Management Issues Surrounding Embalming Taking Your Web Presence to the Next Level Helping Your Staff Realize Their Potential Beyond the Talk: Implementing Eco-Friendly Practices Chinese Caskets: Evaluating the Options President’s Address NextGen: Innovative Ideas October 1-4, 2008 Washington, D.C.	9.25
National Funeral Directors Association 262-789-1880 Leveraging the Future: Practical Survival Steps for the Independent Funeral Home September 4, 2008 Web Seminar	1
Sol Levinson & Brothers, Inc. 410-653-8900 Compassionate Friends Panel Discussion September 17, 2008 Columbia, Maryland	1.5

John Tyler Community College Funeral Services Program 2
804-706-5113
“How well does your staff represent your firm?”
August 26, 2008
Alexandria, VA

Western Maryland Area Health Education Center 6
301-777-9150 Ext. 141
“What’s Bugging You? What’s New in Infection Control?”
September 26, 2008
Cumberland, MD

MKJ MARKETING 4
727-524-8100
Tributes.com – The Power of New Media
The ICCFA & the Future of Funeral Service
Customer Satisfaction
Creating Priceable Value
September 20-23, 2008
Cumberland, MD