

Behavioral Health is Essential To Health



Prevention Works



Treatment is Effective



People Recover



Certified Community Behavioral Health Clinics (CCBHCs)

Expectations for Needs Assessments



The Needs Assessment

- **WHO** The state prepares the needs assessment of the target consumer population and a staffing plan for prospective CCBHCs
- **WHAT** The needs assessment will include
 - *Cultural,*
 - *Linguistic, and*
 - *Treatment needs.*
- **WHEN** The needs assessment is performed prior to certification of the CCBHCs 1.a.1
- **WHERE** The state must determine the geographic boundaries of the service area [*so that services are accessible*] 2.e.2. refers to the catchment; crisis services must be delivered within 3 hours 2.c.1.
- **HOW** The process is at the state's discretion and allows the participation of the potential CCBHC. It must include family/caregiver input. 1.a.1

Needs Assessment Relevant to Staffing

- **The staff (both clinical and non-clinical) is appropriate for serving the consumer population *[including unserved consumers in the service area]* in terms of size and composition and providing the types of services the CCBHC is required to and proposes to offer. 1.a.1,1.a.2 cross referenced to 1.b.2 Staffing Plan**
- **Training must address cultural competence; person-centered and family-centered, recovery-oriented, evidence-based and trauma-informed care; and primary care/behavioral health integration. 1.c.1**
- **If the CCBHC serves individuals with Limited English Proficiency (LEP) or with language-based disabilities, the CCBHC takes reasonable steps to provide meaningful access to their services. 1.d.1**

Needs Assessment Relevant to Scope of Services

- **States should specify other aspects of consumer, person-centered and family-centered treatment planning they will require based upon the needs of the population served. 4.e.8**
- **Based upon the needs of the population served, states should specify the scope of other targeted case management services that will be required, and the specific populations for which they are intended. 4.h.1**
- **Based upon the findings of the needs assessment as required in program requirement 1, states must establish a minimum set of evidence-based practices required of the CCBHCs 4.f.2.**
- **States should specify which evidence-based and other psychiatric rehabilitation services they will require based upon the needs of the population served. 4.i.1**
- **States should specify the scope of peer and family services they will require based upon the needs of the population served. 4.j.1**

Needs Assessment Relevant to Access and Availability

- **CCBHC provides outpatient clinical services during times that ensure accessibility and meet the needs of the consumer population to be served, including some nights and weekend hours. 2.a.2**
- **The CCBHC provides services at locations that ensure accessibility and meet the needs of the consumer population to be served. 2.a.3**
 - *Criteria 2.a.5 permit CCBHCs to utilize mobile, in-home, telehealth/telemedicine, and on-line treatment services (to the extent possible within the state Medicaid program and as allowed by state law) to ensure consumers have access to all required services.*

Other Considerations in the Needs Assessment

- The CCBHC has, to the extent necessary given the population served and the needs of individual consumers, an agreement with such other community or regional services, supports, and providers as may be necessary, such as the following:
 - *Specialty providers of medications for treatment of opioid and alcohol dependence;*
 - *Suicide/crisis hotlines and warmlines;*
 - *Indian Health Service or other tribal programs;*
 - *Homeless shelters;*
 - *Housing agencies;*
 - *Employment services systems;*
 - *Services for older adults, such as Aging and Disability Resource Centers; and*
 - *Other social and human services (e.g., domestic violence centers, pastoral services, grief counseling, Affordable Care Act navigators, food and transportation programs). 3.c.3*

Other Considerations in the Needs Assessment

The CCBHC has an agreement establishing care coordination expectations with a variety of community or regional services, supports, and providers. Services and supports to collaborate with which are identified by statute include:

- **Schools;**
- **Child welfare agencies;**
- **Juvenile and criminal justice agencies and facilities (including drug, mental health, veterans and other specialty courts);**
- **Indian Health Service youth regional treatment centers;**
- **State licensed and nationally accredited child placing agencies for therapeutic foster care service; and**
- **Other social and human services. 3.c.3**
- **the nearest Department of Veterans Affairs' medical center, independent clinic, drop-in center, or other facility of the Department 3.c.4**

Discussion and Questions