

# Health Home Program Report

Office of Health Services  
Policy & Compliance, Behavioral Health Division  
November & December 2014

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## *HEALTH HOME HIGHLIGHTS*

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The first two months of the Health Home program's second year of operation were marked by increasing service delivery levels, continuing stakeholder communication, and the beginning of a comprehensive evaluation strategy. To date, the Department has enrolled 70 Health Home sites across 21 counties, with a cumulative enrollment of 4,708 participants. Although receipt of provider applications slowed as many potential applicants reported focusing on preparation for the January 1<sup>st</sup> carve-out of behavioral health services, the Department is working with the Health Home Advisory Committee to increase outreach and enrollment, particularly among opioid substance use programs.

Existing Health Homes continue to steadily increase their participant enrollment as they ramp up staffing and operations. This is reflected in the general upward trend in service delivery as indicated by claims payment. Claim submissions during the months of November and December were relatively stable at approximately \$285k and \$276k respectively, a slight drop from October likely due to holiday delays in claims submission.

In the months of November and December, the Department continued collaboration with stakeholders by attending Community Behavioral Health (CBH) Health Home meetings and providing ongoing assistance to providers interested in applying to the program.

With the second year of implementation of Health Homes underway and key program areas stable, program updates will be released on a quarterly basis beginning January 2015. This will coincide with the Health Home Advisory Committee quarterly meeting schedule, allowing for reporting of initiatives discussed by the Committee.

## *EVALUATION & OUTCOMES*

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The Department continues to develop an evaluation strategy to determine possible impacts of the Health Home program, including health outcomes, participant experiences, and potential cost-savings. In an initial step towards this goal, the Department's Office of Planning has prepared a report in collaboration with the Hilltop Institute. This provides a description of Medicaid enrollees' participation in the Maryland Health Home program and their interactions with the health care system during the first year of program implementation. The report presents the following measures to describe the Maryland Health Home Program from October 2013 through September 2014:

- Monthly enrollment
- Participant demographics
- Health care utilization and access
- Health care quality

Although preliminary data are not yet sufficient to determine program effectiveness, the report is valuable in establishing baseline measures and confirming the demand for Health Home services. The report also aids the Department and Health Homes in identifying general areas of need among program participants. For example, obesity and hypertension are the most commonly-reported diagnoses among participants, with approximate prevalence of 75% and 25%, respectively. The report's examination of health care utilization and quality data offers insight into the high needs of the Health Home participants compared to the general population, as evidenced by the following:

- 53% of participants visited an Emergency Department at least once in the first year of operation

- 22% of participants were admitted to an inpatient hospital
- 11% of participants that experienced an inpatient admission were readmitted within 30 days

The Department will share quarterly updates to this report and will incorporate baseline data for participants' health care utilization in the 12 months prior to their enrollment in a Health Home. A copy of the Annual Report is posted [here](#).

### BY THE NUMBERS

Provider Summary	
Site Applications Received	91
Approved Sites (Total)	70
Psychiatric Rehabilitation Programs <sup>1</sup>	56
Mobile Treatment	10
Opioid Treatment Program	4
Pending Site Applications	8
Denied or Withdrawn Site Applications	13

Participant Summary	
Total Participants	4,708
Adult Participants	4,332
Youth Participants <sup>2</sup>	376
Participation by Provider Type	
Psychiatric Rehabilitation Program	3,787
Mobile Treatment	393
Opioid Treatment Program	528

### GEOGRAPHIC DISTRIBUTION

The [Maryland Health Homes Map](#) displays all approved Health Home sites by name and provider type, also listed on the following page. The table below lists distribution by county:

Allegany	0
Anne Arundel	5
Baltimore City	19
Baltimore County	9
Calvert	0
Caroline	1
Carroll	1
Cecil	1
Charles	1

Dorchester	3
Frederick	1
Garrett	0
Harford	5
Howard	1
Kent	1
Montgomery	5
Prince George's	5
Queen Anne's	1

Somerset	1
St. Mary's	1
Talbot	1
Washington	1
Wicomico	6
Worcester	1
<b>TOTAL</b>	<b>70</b>

### APPROVED HEALTH HOME SITES as of December 31<sup>st</sup>, 2014

Health Home contact information is available: [here](#)

	Provider	Address	Provider Type*	County
1	All Walks of Life, LLC	2510 St. Paul Street, Baltimore, MD 21218	PRP (both)	Baltimore City
2	Alliance, Inc	9201 Philadelphia Road, Baltimore, MD 21237	PRP (adult)	Baltimore County
3	Alliance, Inc	234 S. Broadway Street, Baltimore, MD 21231	PRP (adult)	Baltimore City

<sup>1</sup> Thirty-eight PRP Health Homes serve adults only, four serve only children, and thirteen serve both children and adults

<sup>2</sup> Age among youth participants ranges from 5 to 17 years old

	<b>Provider</b>	<b>Address</b>	<b>Provider Type*</b>	<b>County</b>
4	Alliance, Inc	4510 Wharf Point Court, Belcamp, MD 21017	PRP (adult)	Harford
5	Alliance, Inc	15 S. Parke Street, Aberdeen, MD 21001	MT	Harford
6	Arundel Lodge	2600 Solomons Island Rd, Edgewater, MD 21037	PRP (adult)	Anne Arundel
7	Care Connection	4419 Falls Road, Baltimore, MD 21201	PRP (adult)	Baltimore City
8	Catholic Charities and Family Services	2300 Dulaney Valley Rd Timonium, MD 21093	PRP (child)	Baltimore County
9	Catholic Charities and Family Services	2700 Washington Ave. Baltimore, MD 21227	PRP (child)	Baltimore County
10	Catholic Charities and Family Services	2600 North Howard Street, Baltimore MD 21218	PRP (child)	Baltimore City
11	Catholic Charities and Family Services	1118 Light St. Suite 200, Baltimore, MD 21230	PRP (child)	Baltimore City
12	Channel Marker, Inc	222 Port Street, Easton, MD 21601	PRP (adult)	Talbot
13	Channel Marker, Inc	420 Dorchester Avenue, Cambridge, MD 21613	PRP (adult)	Dorchester
14	Channel Marker, Inc	508 Kerr Avenue, Denton, MD 21613	PRP (adult)	Caroline
15	Community Behavioral Health	426 Dorchester Ave. Cambridge, MD 21613	PRP (both)	Dorchester
16	Community Behavioral Health	821 Eastern Shore Drive Salisbury, MD 21804	PRP (both)	Wicomico
17	Community Behavioral Health	142 Coursevall Drive Centreville, MD 21801	PRP (both)	Wicomico
18	Cornerstone Montgomery, Inc	6040 Southport Drive, Bethesda, MD 20814	PRP (adult)	Montgomery
19	Crossroads Community, Inc	120 Banjo Lane Centreville, MD 21617	PRP (both)	Queen Anne's
20	Crossroads Community, Inc	937 Gateway Drive, Chestertown, MD 21620	PRP (both)	Kent
21	Crossroads Community, Inc	404 LeCompte Street, Cambridge, MD 21613	PRP (both)	Dorchester
22	Eastern Avenue Health Solutions	5920 Eastern Avenue, Suite C, Baltimore, MD 21224	OTP	Baltimore City
23	Family Services, Inc	630 East Diamond Ave, Gaithersburg, MD 20877	PRP (adult)	Montgomery
24	Family Services, Inc	5508 Karen Elaine Drive, Ste 824, New Carrollton, MD 20784	PRP (adult)	Prince George's
25	Family Services, Inc	933 Clopper Rd, Apt A3, Gaithersburg, MD 20878	PRP (adult)	Montgomery
26	Go-Getters, Inc	431 E. Main St, Salisbury, MD 21801	PRP (adult)	Wicomico
27	Go-Getters, Inc	406 Trinity Drive, Salisbury, MD 21801	PRP (adult)	Wicomico
28	Go-Getters, Inc	11519 Somerset Avenue, Princess Anne, MD 21853	PRP (adult)	Somerset
29	Go-Getters, Inc	108 West Lehigh Avenue, Salisbury, MD 21801	PRP (adult)	Wicomico
30	Go-Getters, Inc	7033 Worcester Highway, Newark, MD 21841	PRP (adult)	Worcester

	<b>Provider</b>	<b>Address</b>	<b>Provider Type*</b>	<b>County</b>
31	Haven	4536 Harford Rd, Baltimore, MD 21214	PRP (adult)	Baltimore City
32	Hope Health Systems	6707 Whitestone Road; Suite 106, Woodlawn, MD 21207	PRP (both)	Baltimore County
33	Hope Health Systems	6707 Whitestone Road; Suite 106, Woodlawn, MD 21207	MT	Baltimore County
34	Humanim	6355 Woodside Ct, Columbia, MD 21046	PRP (adult)	Howard
35	Institutes for Behavioral Health Resources	2104 Maryland Avenue Baltimore, MD 21218	OTP	Baltimore City
36	Johns Hopkins Bayview Medical Center	5200 Eastern Avenue, MFL-West Tower Room 428, Baltimore, MD 21224	PRP (adult)	Baltimore City
37	Leading By Example, LLC	8307 Philadelphia Road 1st Floor Rosendale, MD 21237	PRP (both)	Baltimore County
38	Lower Shore Clinic	704 N. Division St. Salisbury, MD 21801	MT	Wicomico
39	Man Alive, Inc	2117 Maryland Ave, Baltimore, MD 21218	OTP	Baltimore City
40	Mosaic Community Services	1931 Greenspring Drive, Timonium, MD, 21093	PRP (adult)	Baltimore County
41	Mosaic Community Services	20 Winters Lane, Cantonsville, MD, 21228	PRP (adult)	Baltimore County
42	Mosaic Community Services	288 E. Green Street, Westminster, MD 21157	PRP (adult)	Carroll
43	Mosaic Community Services	2225 North Charles St, Baltimore, MD 21218	PRP (adult)	Baltimore City
44	Mosaic Community Services	2225 North Charles St, Baltimore, MD 21218	MT	Baltimore City
45	Partnership Development Group	804 Landmark Dr, Suite 118 Glen Burnie, MD 21061	PRP (adult)	Anne Arundel
46	People Encouraging People	4201 Primrose Avenue, Baltimore, MD 21215	PRP (adult)	Baltimore City
47	People Encouraging People	4201 Primrose Avenue, Baltimore, MD 21215	MT	Baltimore City
48	People Encouraging People	1506 Woodlawn Drive, Suite C, Gwynn Oak, MD 21207	MT	Baltimore County
49	People Encouraging People	337 Brightseat Road, Suite 210, Hyattsville, MD 20785	MT	Prince George's
50	People Encouraging People	7207 Baltimore-Annapolis Blvd., Suite A, Glen Burnie, MD 21061	MT	Anne Arundel
51	People Encouraging People	255 North Stonestreet Avenue, Rockville, MD 20850	MT	Montgomery
52	Prologue, Inc	3 Milford Mill Road, Pikesville, MD 21208	PRP (adult)	Baltimore County
53	Psychotherapeutic Services	839 Bestgate Dr., Annapolis, MD 21401	PRP (adult)	Anne Arundel
54	Psychotherapeutic Services	337 Brightseat Rd, Landover, MD 20785	PRP (adult)	Prince George's
55	Sinai Hospital Addictions Recovery Program (SHARP)	2401 W. Belvedere Avenue Baltimore, MD 21215	OTP	Baltimore City
56	Therapeutic Living for Families	3425 Sinclair Lane, Baltimore, MD 21213	PRP (both)	Baltimore City
57	Therapeutic Living for Families	1837 1/2 Pulaski Highway, Edgewood, MD 21040	PRP (both)	Harford
58	University of Maryland Medical Center- Harbor City Unlimited	1227 W. Pratt Street Baltimore, MD 21223	PRP (adult)	Baltimore City

	<b>Provider</b>	<b>Address</b>	<b>Provider Type*</b>	<b>County</b>
59	University of Maryland Medical Center- Program of Assertive Community Treatment	701 W. Pratt Street 5th floor Baltimore, MD 21201	MT	Baltimore City
60	Upper Bay Counseling	200 Booth Street, Elkton, MD 21921	PRP (both)	Cecil
61	Upper Bay Counseling	626 Revolution Street, Havre De Grace, MD 21078	PRP (both)	Harford
62	Vesta	3900 Forestville Road Forestville, MD 20747	PRP (adult)	Prince George's
63	Vesta	1202 Annapolis Road Odenton, MD 21113	PRP (both)	Anne Arundel
64	Vesta	9301 Annapolis Road Suite 100 Lanham, MD 20706	PRP (both)	Prince George's
65	Vesta	22 Industrial Park Suite A Waldorf, MD 20602	PRP (adult)	Charles
66	Vesta	46707 South Shangri La Dr. Lexington Park, MD 20653	PRP (adult)	St. Mary's
67	Vesta	20410 Observation Drive, Suite 108 Germantown, MD 20876	PRP (adult)	Montgomery
68	Way Station	217 W. Patrick St, Frederick, MD, 21701	PRP (adult)	Frederick
69	Way Station	9030 Rte 108, Columbia, MD 21045	PRP (adult)	Howard
70	Way Station	328 N. Potomac St., Hagerstown, MD 21740	PRP (adult)	Washington

\*PRP is a Psychiatric Rehabilitation Program serving children, adults, or both; OTP is an Opioid Treatment Program; MT is a Mobile Treatment provider