



*DHMH is committed to ensuring language access.
To provide language access, contact the vendors listed below.*

INTERPRETATION & TRANSLATION SERVICE PROVIDERS

To arrange **TELEPHONIC INTERPRETATION** services, please contact:

LanguageLine Solutions, Inc. -||- 1-866-874-3972

All DHMH entities have been assigned **LanguageLine Solutions client ID numbers** to arrange telephonic interpretation services. To request your entity client ID number, please contact the Office of Equal Opportunity Programs, Equal Access Compliance Unit at (410) 767-6600.

To arrange **WRITTEN DOCUMENT TRANSLATION** services, please contact:

Schreiber Translations, Inc. -||- 301-424-7737, ext. 125

Schreiber Translations does not require an account number to request written translation services. DHMH entities may contact Schreiber by phone, fax, email or online to request a quote for written document translation services.

Request a quote by email:	translation@schreibernet.com
Request a quote online:	www.schreibernet.com
Fax Number:	301-424-2336

To arrange **ON-SITE INTERPRETATION** services, please contact:

Ad Astra, Inc. -||- 1-800-308-4807

Interpreter Request by Email:	interpreting@ad-astrainc.com
Website & Online Scheduling:	http://ad-astrainc.com/scheduling-system/starmd/

All DHMH entities have been assigned **Ad Astra account numbers** to arrange on-site interpretation services. To request your entity account number, please contact the Office of Equal Opportunity Programs, Equal Access Compliance Unit at 410-767-6600.

To arrange **VISUAL COMMUNICATION SERVICES**, please visit the website at:

<http://dbm.maryland.gov/proc-contracts/Pages/statewide-contracts/VCSContractHome.aspx>

Visual Communication Services are arranged for individuals who are deaf or hard of hearing. To arrange services, the type of service needed and region must first be determined. For additional guidance, please contact the Office of Equal Opportunity Programs, Equal Access Compliance Unit at 410-767-6600.